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October 21, 2003

Attorney Docket No.: 10559-850001

## Mail Stop Patent Application

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Presented for filing is a new original patent application of:

Applicant: JAMES L. JASON JR., ERIK J. JOHNSON, HARRICK M. VIN AND  
JAYARAM MUDIGONDA

Title: SERVICE SCHEDULING

Enclosed are the following papers, including those required to receive a filing date  
under 37 CFR §1.53(b):

	<u>Pages</u>
Specification	18
Claims	6
Abstract	1
Declaration	[To be Filed at a Later Date]
Drawing(s)	6

Enclosures:

— Postcard.

Basic filing fee	\$0
Total claims in excess of 20 times \$18	\$0
Independent claims in excess of 3 times \$86	\$0
Fee for multiple dependent claims	\$0
Total filing fee:	\$0

Under 37 CFR §1.53(f), no filing fee is being paid at this time.

If this application is found to be incomplete, or if a telephone conference would  
otherwise be helpful, please call the undersigned at (617) 542-5070.

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Kindly acknowledge receipt of this application by returning the enclosed postcard.

Please direct all correspondence to the following:

20985

PTO Customer Number

Respectfully submitted,



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